

Terms and Conditions Empower Wellness NZ (EWNZ) 2022

Client consents to receiving massage, training or yoga instruction from an Empower Wellness New Zealand (EWNZ) representative.

EWNZ may cancel any appointment before treatment starts, where information provided may be a contraindication in receiving a Therapeutic Massage. EWNZ shall not be liable for any loss or damage what so ever arising from such a cancellation. Client must be honest in expressing any injuries or illnesses either chronic or acute which may be a contraindication of massage.

In the event the client cancels the appointment within 24 hours of the session, client will be liable of 50% of their fee. Where no cancellation communication was received resulting in a no-show, the client will be liable for the complete fee for the missed session.

If the client owes EWNZ any money, the client shall indemnify EWNZ from and against all costs and disbursements incurred by EWNZ in the recovery of debt (including but not limited to, Internal Administration Fess, legal costs of a Solicitor, EWNZ's Collection Agency costs and Bank Dishonour Fees).

In relation to the Privacy Act 1993, the Client authorises EWNZ, or EWNZ's Agent, to access, collect, retain and use any information about the Client. However, client confidentiality is exercised at all times regarding clients personal information.

EWNZ shall be under no liability what so ever to the Client for any indirect and/or consequential loss and/or expense suffered by the client arising out of a breach by EWNZ of these terms and conditions (alternatively EWNZ liability shall be limited to damages which under no circumstance shall exceed the price of the session).

Within mobile massage or training sessions, EWNZ shall not be liable for any damages incurred to persons or property within the session, whether EWNZ is at fault or not. EWNZ may subcontract all or part of its rights and obligations without the clients consent. Any damages to EWNZ property, vehicles or persons while on site at clients premises where EWNZ is not at fault will require client reimbursement or replacement of damaged property or goods.